



**ENMAX POWER CORPORATION**

**DISTRIBUTION TARIFF**

**Terms and Conditions**  
Fee Schedule

Effective January 1, 2025



**This Schedule forms part of EPC's Distribution Tariff Customer Terms and Conditions and applies to all Electricity Services supplied under that Tariff.**

The fees contained in this Schedule are non-refundable and are charged in all circumstances where we have provided the service associated with the fee or the conditions for charging the fee have been met.

**1. Customer Requested Temporary De-Energization No Charge**

We do not charge a fee where a **Customer** requests temporary **De-Energization** of a **Site**.

**2. Re-Energization after Customer Requested Temporary De-Energization \$163.00 per hour**

We charge this fee to a **Customer** who requests **Re-Energization** of a **Site** after a temporary **De-Energization** of that **Site**.

**3. Urgent Re-Energization \$144.00 per request**

We charge this fee when a **Retailer** requests an Urgent, Priority Code 1 **Re-Energization**, including the removal or de-activation of a **Load Limiting Device**. The fee is charged to the requesting **Retailer**.

**4. Permanent De-Energization No charge**

We do not charge a fee where a **Site** is permanently **De-Energized** and our **Facilities** are permanently removed.

**5. Financial De-Energization \$57.00 per request**

We charge this fee when a **Default Supplier, Retailer** or **Rate of Last Resort Provider** request **De-Energization** due to non-payment of a **Customer** account. We may choose to install or activate a **Load Limiting Device** due to seasonal, safety or other reasons. This fee also applies to a request from the **Default Supplier, Retailer** or **Rate of Last Resort Provider** to remove or de-activate a **Load Limiting Device** and fully **De-Energize** the **Site**. The fee is charged to the requesting **Default Supplier, Retailer** or **Rate of Last Resort Provider**.

**6. Re-Energization after Financial De-Energization \$57.00 per request**

We charge this fee when a **Default Supplier, Retailer** or **Rate of Last Resort Provider** requests us to **Re-Energize** a **Site** that was fully **De-Energized** or where a **Load Limiting Device** was installed or activated for financial reasons. The fee is charged to the requesting **Default Supplier, Retailer** or **Rate of Last Resort Provider**.



**7. Delivery of Cut-Off Warning Notice** **\$57.00 per notice**

We charge this fee where a **Default Supplier, Retailer or Rate of Last Resort Provider** requests us to deliver a cut-off warning notice to a **Site** where either the **Site** will be cut-off for financial reasons or the **Customer** needs to be warned of impending cut-off due to vacancy. The fee is charged to the requesting **Retailer**.

**8. Extra Service Trip** **\$88.00 per trip**

We charge this fee when an extra service trip to a **Site** is required, after the initial **Energization** request failed as a result of deficiencies related to **Your Equipment**, unsafe conditions or non-compliance with codes and our **Metering Standard**. The fee is charged to the **Retailer** who enrolled the site.

**9. Meter Field In Situ Test** **\$225.00 for Self-Contained Meter**  
**\$287.00 for Instrument-type Meter**

We charge this fee when we test a **Meter** at the request of a **Retailer** or **Customer**. The fee is charged only if the accuracy of the **Meter** is found to be within the limits allowed by Measurement Canada. The fee is charged to the **Retailer** that enrolled the **Site**, where applicable.

**10. Non-Standard Meter Installation** **\$161.00 per Site**

We charge this fee when a **Customer** requests us to replace a **Standard Meter** with a **Non-Standard** meter.

**11. Non-Standard Meter Reading** **\$49.00 per month**

We charge this fee to all **Sites** where we have installed a **Non-Standard Meter** at the request of a **Customer**.

**12. Off-Cycle Meter Reading** **\$20.00 per request for a Standard Meter**  
**\$49.00 per request for a Non-Standard Meter**

We charge this fee when a **Retailer** requests that an off-cycle **Meter** reading be performed. The fee is charged to the requesting **Retailer**.

**13. Interval Data Request - HUF Format** **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests **Interval Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and are subject to an additional fee as shown below, unless we waive that fee.



**14. Cumulative Data Request, HUF Format** **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests cumulative **Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and is subject to an additional fee as shown below, unless we waive that fee.

**15. Non-Standard Interval Data Request** **\$134.00 per hour**

We charge this fee when a request is made for interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

**16. Non-standard Data Request - All Other Requests** **\$134.00 per hour**

We charge this fee when a request is made for non-interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

**17. Customer Requests - Off Hours** **\$344.00 per hour**

We charge this fee when work is scheduled at the request of either the **Customer** or us. A **Customer** that requires work to be scheduled outside of our normal business hours (Monday to Friday, 7:00 a.m. to 4:00 p.m.) will be required to pay this fee. Off hours service calls are subject to the availability of personnel to respond to the service call.

**18. Dishonoured Payments** **\$24.00**

We charge this fee if a payment to us is dishonoured, rejected or reversed by any financial institution for any reason.

**19. Meter Upgrade** **\$126.00 per hour for one person/one truck (single phase)**  
**\$253.00 per hour for two people/one truck (multi phase)**

We charge this fee for the time associated with **Meter** upgrades. The **Customer** is also responsible for the cost of materials including the **Meter**.

**20. Penalty for Late Payment** **2.00% of the total current charges**

We charge this fee to **Retailers** or **Customers**. A one-time penalty charge of 2.00% will be applied no less than 25 days following the payment due date indicated on the bill to total current charges outstanding.

**21. Inspection****\$223.00 per hour**

We charge this fee when an inspection of a **Customer's Site** is required, subject to a signed **Primary Metered Service Agreement**. The **Customer** is also responsible for the cost of remedying any deficiencies found through the inspection.